"How to Recruit, Manage, Reward and Retain Public Safety Volunteers" Student Workbook, Last Updated: September 2010



THE SLUG: These individuals are willing to work, however you must almost always prod them to do so. They very rarely offer their time for special tasks and need to be regularly reminded or asked to fulfill the commitment they made to the organization in the way of hours or duties.

How To Recognize: Slugs are usually quiet and do not say much during group meetings nor do they offer input, suggestions, complaints, unless directly prompted to. They normally do not associate with others in the group. When they do work, they usually do so quietly and often blend into the background. Often people will say "Why is He/She even here?"

<u>Effect on Organization</u>: Low to Medium. Slugs normally do not create problems however they can be a time drain on the Coordinator or person that manages them in that you have to expend effort to get a minimum of effort in return. Usually Performers will disregard these people.

<u>How to Deal With Them</u>: Slugs are often on the border of leaving the organization or staying. We suggest you schedule time to meet with them in private, review their job performance and tell them you value their time, appreciate their efforts however you would like to see more hours and consistent effort from them or suggest they resign if they can't commit.

